

# FREQUENTLY ASKED QUESTIONS ABOUT SERVING

Our nursery ministry seeks to provide a caring environment for infants and toddlers that enables parents to worship and attend Sunday morning groups.

#### How often do volunteers serve?

Teams serve at one service (9am, 10:30am or 6pm) approximately once/month (January-December). We ask parents who utilize the nursery to volunteer in the ministry.

**Husbands and wives may "job-share" one volunteer spot** (giving flexibility for only one parent to serve in case children are home sick).

## How old do nursery volunteers need to be to serve?

Nursery volunteers must be 13+ years old to serve. Preteens ages 11-12 may serve WITH a parent serving on the same team.

#### Do I need to be a member of Parkside Church to serve?

While nursery workers do not have to be members to serve, we do ask that you have been attending a minimum of 6 months before serving with children. An application and background check are required to serve (18+ years of age).

# What do volunteers do when they cannot serve on an assigned date?

We ask volunteers to trade dates with someone from another team. We provide a way to "swap" dates through the Volunteer Resources on our church app.

## What do nursery workers do?

Nursery workers care for infants and toddlers through playing, rocking, reading stories, and offering comfort while their parents attend worship. We have rockers, infant swings, cribs, and age-appropriate toys, books and puzzles in our nursery rooms.

## How do I know where to go on my assigned dates of service?

Each nursery team has a coordinator who assigns workers to one of 4 or 5 rooms, depending on the number of children in attendance. Nursery volunteers meet the coordinator in the hallway outside A101 to be assigned to a room. Staff to children ratios are maintained in all rooms, and we follow a two-adult policy in our Nursery Ministry.

## Is there an orientation provided for new workers?

Yes, each year before our new teams start, new workers are given orientation materials as well as encouraged to attend an in-person orientation meeting held on a Sunday morning or evening.

## Questions about Serving in Nursery Ministry?

Email us at children@parksidechurch.com or contact Allie Mach at 440.708.2176.